



Access Controls and Accessories Limited 12 Month Warranty

**Verification of the warranty period requires copies of receipts or other proof of purchase.
Warranty can not be honored without proof of purchase. Please retain these records.**

Your GTO Access Systems, LLC (GTO®) Access Controls and Accessories are warranted by the manufacturer against defects in materials and manufacturer workmanship for a period of twelve (12) months from date of purchase, provided the recommended installation procedures have been followed.

In the case of product failure due to defective material or manufacturer workmanship within the twelve (12) month warranty period, the accessory will be repaired or replaced (at the manufacturer's option) at no charge to the customer, if returned freight prepaid by customer to GTO Access Systems, LLC, 3121 Hartsfield Rd., Tallahassee, FL 32303.

IMPORTANT: Contact tech support by using the following link to open a tech ticket (<http://support.gtoinc.com/support/opentechticket.aspx>) or call toll free at 800-543-1236 for a Return Goods Authorization (RGA) number before returning goods to factory. Products received at the factory without an RGA will not be accepted. **Replacement or repaired parts are covered by this warranty for the remainder of the one (1) year warranty period or six (6) months, whichever is greater.** GTO® will pay the shipping charges for return to the owner of items repaired.

The manufacturer will not be responsible for any charges or damages incurred in the removal of the defective parts for repair, or for the reinstallation of those parts after repair. This warranty shall be considered void if damage to the product(s) was due to improper installation or use, connection to an improper power source, tampering, or if damage was caused by electrical power surge or lightning, wind, fire, flood, insects, or other natural agent.

After the one (1) year warranty period, GTO® or one of its authorized service centers will make any necessary repairs for a nominal fee. Call us at 800-543-1236 for more information. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. This warranty is in lieu of all other warranties, expressed or implied. NOTE: Verification of the warranty period requires copies of receipts or other proof of purchase. Please retain those records.